

Dr. Tridib Kumar Chatterjee

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Objective

Accomplished healthcare professional and academician with over 20 years of expertise in health system management, hospital administration, research, and teaching. Seeking a challenging role as a Subject Matter Expert in health-related research projects to contribute my knowledge and experience to advance healthcare strategies and solutions

Educational Qualifications

- **Graduate Diploma in Health Service Management**
University of Technology, Sydney (UTS), Australia | 2013
 - **Senior Management Program**
Indian Institute of Management (IIM), Calcutta, India | 2011
 - **M.Phil. (Hospital & Health System Management)**
BITS Pilani & Christian Medical College, Vellore | 2008
 - **M.B.B.S.**
Calcutta National Medical College & Hospital, Kolkata | 1993
 - **B.Sc.**
University of Calcutta, India | 1988
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Professional Experience

Professor in Practice

School of Management, Swami Vivekananda University, West Bengal

Current from 2023 till date.

- Deliver lectures and mentor students in healthcare and hospital management.
- Guide students to aligning with healthcare industry trends.

Visiting Faculty

Department of Health Science, The Neotia University, Diamond Harbour, West Bengal

2019 – November 2023

- Taught undergraduate and postgraduate hospital management courses.
- Supervised academic projects and provided industry insights to students.

Visiting Faculty

NSHM, Kolkata (BHM & MHM courses)

2017 – 2019

Director of Medical Services & Business Development

Ispat Co-operative Hospital, Sonarpur (SAIL Cooperative Society) March 2015 - 2016

- Directed clinical services and spearheaded hospital business strategies.

Chief Operating Officer

Nehru Memorial Techno Global Hospital, Kolkata

November 2013 – February 2015

- Enhanced operational efficiencies and implemented healthcare policies.

General Manager – Growth and Development

AMRI Hospitals, Kolkata

August 2010 – July 2012

- Led hospital expansion strategies and oversaw patient care improvement initiatives.

General Manager – Medical Services

Kothari Medical Centre, Kolkata

November 2005 – July 2006

Medical Officer (Transfusion Medicine)

B.M. Birla Heart Research Centre, Kolkata

1996 – 2000

Areas of Expertise

- Teaching and mentoring in healthcare and hospital management.
- Hospital operations management and service planning.
- Healthcare quality improvement and accreditation processes (ISO, NABH).
- Strategic planning and cost optimization.
- Medico-legal advisory for healthcare institutions.
- Training and development for hospital personnel.
- Research and analysis in healthcare systems and policies.

Research and Professional Activities

- Conducted national and international healthcare research for NGOs and corporates (2016 – Present).
- Presented India at the International Quality Circle Forum (2000).
- Internal auditor for ISO and NABH accreditation.
- Member of:
 - Indian Medical Association (Dum Dum Branch, Kolkata).
 - Indian Public Health Association.
 - Health Subcommittee, Bengal Chamber of Commerce (2008-2009).

Additional Achievements

- Life Member of Indian Medical Association.
- Published research and guided postgraduate theses in hospital management.

References

Available upon request